

Appendix 2

Appendix 2 - Comments from the LCTS Consultation (Unedited)

Have you got any general comments that you wish to make about the proposed changes?

Well it would be good if payment of council tax is not as rigid as it is now, There should be some flexibility to allow people who have no other means of livelihood pay within the month instead of determining how and when people who only reside but due to work commitments have work outside of the borough pay. People who want to pay using the automated system should be able to receive a receipt as proof of payment too. Secondly, whatever decision you choose to arrive at it needs to remember that these supposed help is only in theory and not really helping those who want to pay up but are inundated daily with physical and mental harassment schemes. its more like putting an empty spoon into the mouth of a hungry child and telling the child to swallow.

Thurrock Council DO NOT make it clear who is entitled to any discount. I have been the sole wage earner with 2 full time student adult children for the last 2 years who do not work and I claim PIP but have never been told that I should get a reduction and continue to pay full council tax!!

stop taking from those that have nothing as its not their fault that the bankers bought the country to its knees, go get the tax payers money back from the banks and use it to help the needy not the greedy .the bankers made this mess and our government wants the poor to pay the price. give 100% to those in need and make the rich pay because they can afford it ,its only fair

Since the new benefit changes there has been an increase in council tax defaults, it is no coincidence that people on benefits are finding it hard to make ends meet. By making them pay 25% of the CT this increases the burden on the resident.The council must consider the option of 100% relief for hard hit residents and not just 75% across the board.

Please reduce council tax ,,its higher than london area.

It is annoying when people who are on benefits still find the money to smoke and have mobile phones, and yet still have help to pay their council tax. This is very much unacceptable.

I'm wondering what I'm working for when I'm left with 40 pound out of a monthly wage of 500

I feel that child maintenance payments (or a percentage of)should be classed as income, this can amount to several hundred pounds per month and it is grossly unfair that someone receiving this can claim the same amount of benefits as someone who does not, including child & working family tax credit.

I believe we should encourage claimants to work but not at the neglect of the child. I agree child benefit should be disregarded but should be limited to how many children . There should also be a limit on child maintenance which is disregarded.

Have you amended the date you take council tax direct debits without notification?

1.RUBBISH COLLECTION PRICE AND THE WHOLE 3 ITEM PROCEDURE?????!!!!?????2.CRISIS LOAN aka EMERGENCY HELP >>>>funds for the unforthseeable issues<<<<<< B.STAFF TRAINING AND OVER-VIEWING THEIR WORK CONSTANTLY. APPAULING IS AN UNDERSTATEMENT 'EQUITY ACT' comes to mind